

2021-22

2.7.1 Student Satisfaction Survey (SSS) on overall institutional performance (Institution may design the questionnaire) (results and details be provided as weblink)

The College has the mechanism for analyzing **Online feedback** from different stakeholders on overall institutional performance. A Online feedback from the students is obtained through feedback forms from website containing questionnaire on various aspects i.e. curriculum, sports, facilities in the department, involvement of teachers etc. The feedbacks and suggestions received are placed before the Principal as well as management for corrective measures from time to time. The student issues facilitating the student's responses are resolved promptly.

Student: A questionnaire is prepared to obtain feedback from students to find out the status of the college. Students are answering the following questions:

Teaching Staff Questions

1. Punctuality - Starts & closes the session on time (Regularly)
2. Subject knowledge - In depth and sound knowledge of subject
3. Communication - Clarity, Delivery, Interesting, Interactive (Participative)
4. Session Preparedness - (how well prepared for Lecture / session)
5. Eager to teach - Ability and Readiness to answer questions
6. The teachers encourage participation and discussion in class
7. The teachers are available and accessible in the Department after lecture timings
8. The evaluation process is fair and unbiased
9. The teachers guide the students for overall personality development of the students
10. Class Control

Infrastructure Questions

1. Maintenance
2. Open Area Cleanliness
3. Class Rooms Cleanliness
4. Toilets Cleanliness
5. Class Room Furniture

Laboratory Questions

1. Facility

Registrar OS Office Questions

- 1 Student Section Response
- 2 Response to communication
- 3 Front Desk Response

Facilities Questions

1. Transport Punctuality

2. Books availability in Library
3. Canteen Food Quality
4. Canteen Cleanliness
5. Drinking water Availability
6. Computer Lab facility
7. Library Facility
8. New Books Availability in Library

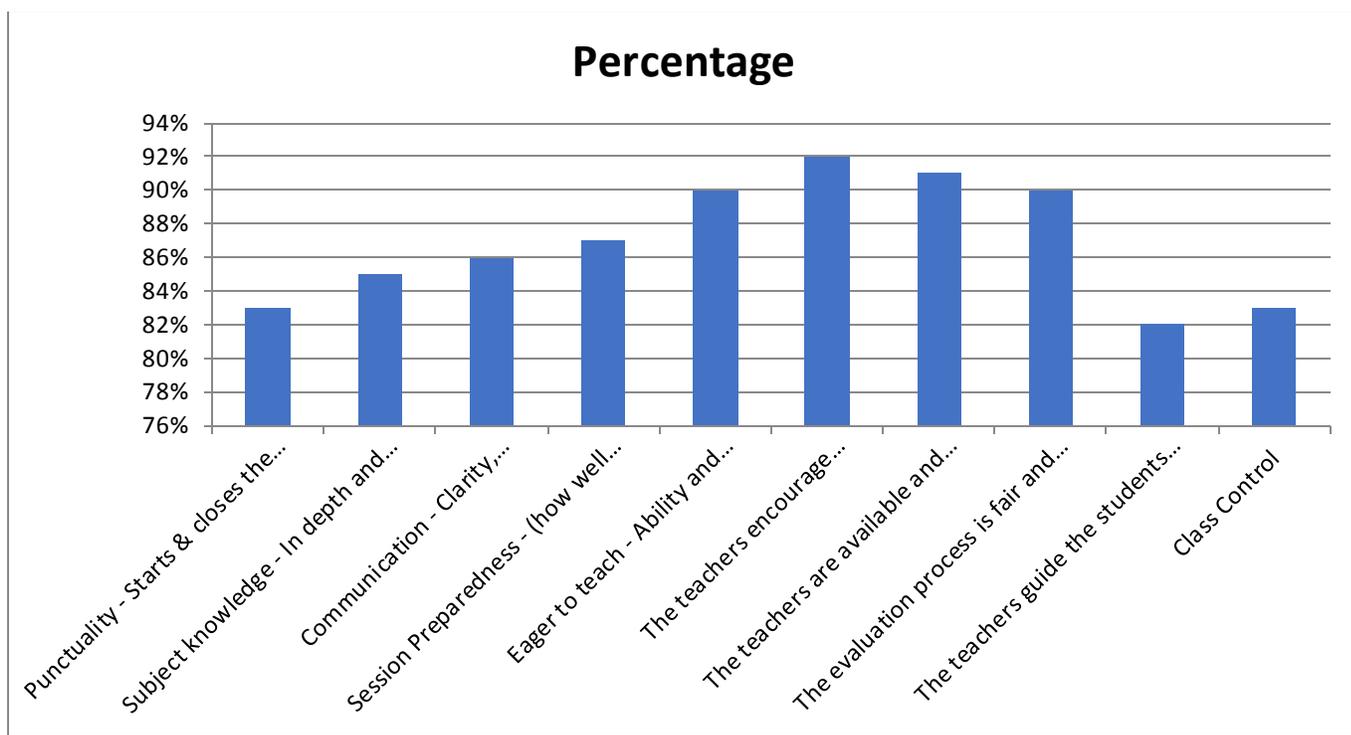
Students are giving responses by rating the questions as:-

1. Poor
2. Average
3. Good
4. Very Good
5. Outstanding

Cumulative Report:

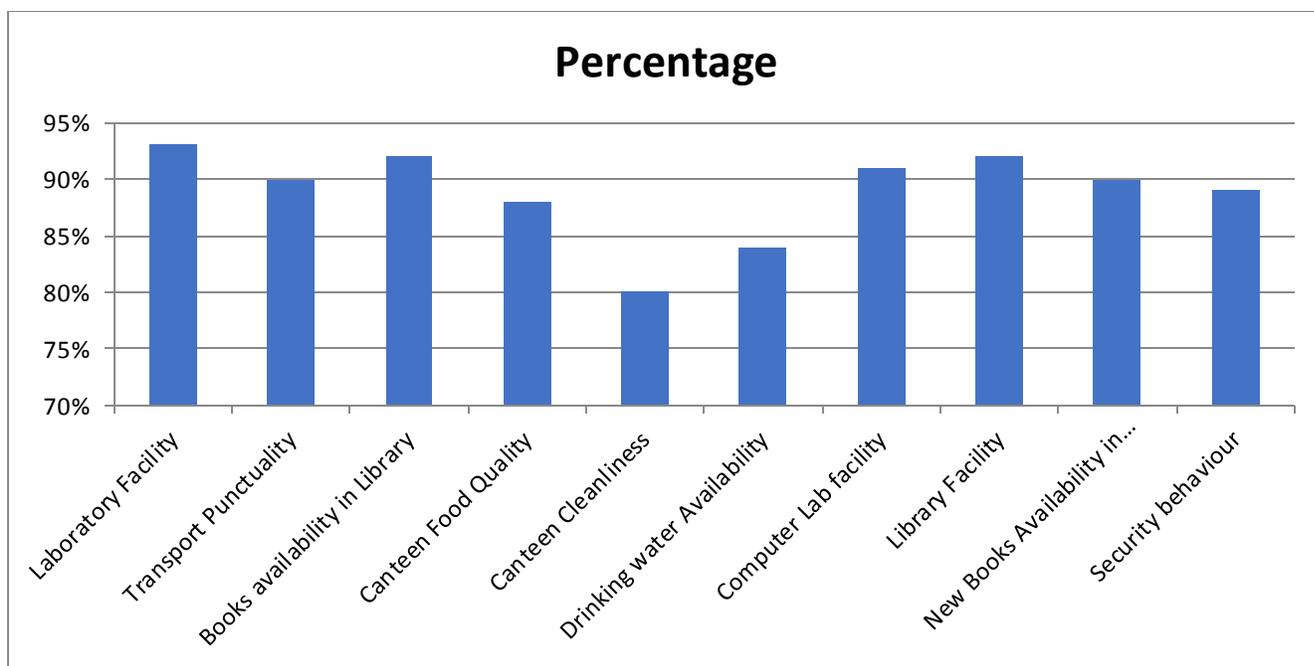
Students' Feedback on Teachers' performance

Sr.No.	Aspects	Percentage
1	Punctuality - Starts & closes the session on time (Regularly)	83%
2	Subject knowledge - In depth and sound knowledge of subject	85%
3	Communication - Clarity, Delivery, Interesting, Interactive (Participative)	86%
4	Session Preparedness - (how well prepared for Lecture / session)	87%
5	Eager to teach - Ability and Readiness to answer questions	90%
6	The teachers encourage participation and discussion in class	92%
7	The teachers are available and accessible in the Department after lecture timings	91%
8	The evaluation process is fair and unbiased	90%
9	The teachers guide the students for overall personality development of the students	82%
10	Class Control	83%



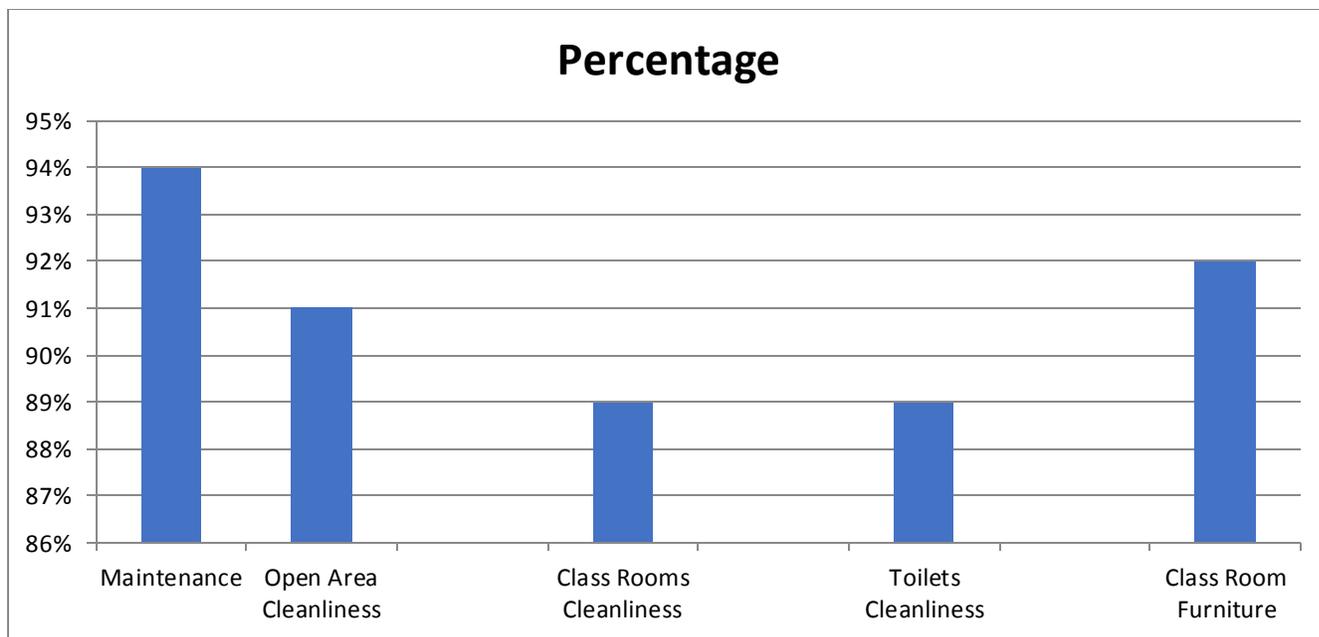
Feedback on facilities provided to students

Sr.No.	Aspects	Percentage
1	Laboratory Facility	93%
2	Transport Punctuality	90%
3	Books availability in Library	92%
4	Canteen Food Quality	88%
5	Canteen Cleanliness	80%
6	Drinking water Availability	84%
7	Computer Lab facility	91%
8	Library Facility	92%
9	New Books Availability in Library	90%
10	Security behaviour	89%



Students' Feedback on Infrastructure'

Sr.No.	Aspects	Percentage
1	Maintenance	94%
2	Open Area Cleanliness	91%
3	Class Rooms Cleanliness	89%
4	Toilets Cleanliness	89%
5	Class Room Furniture	92%



Students' Feedback on Registrar OS Office Questions'

Sr.No.	Aspects	Percentage
1	Student Section Response	95
2	Response to communication	96
3	Front Desk Response	92

